



मुख्य कार्यालय / Head Office
कर्मचारी भविष्य निधि संगठन
EMPLOYEES' PROVIDENT FUND ORGANISATION
श्रम एवं रोजगार मंत्रालय, भारत सरकार
MINISTRY OF LABOUR AND EMPLOYMENT, GOVERNMENT OF INDIA
भविष्य निधि भवन, 14 भीकाजी कामा प्लेस नई दिल्ली-110066
Bhavishya Nidhi Bhawan , 14, Bhikaiji Cama Place, New Delhi 110066
www.epfindia.com

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To

All CBT Members, EPF
(As per list)

Sir,

I would like to take this opportunity to share with you the **progress made towards computerization and increase in transparency of the operations of Employees' Provident Fund Organisation.**

2. As you are already aware all our offices have completed the computerization process, well before the target date of March, 2011 (except for Keonjhar, Orissa office, which could not be computerized due to lack of office space. We are making efforts to get some space from private individuals / state government on rent for this office).

3. I am happy to inform you that we have introduced several new features in our system, and made it available on our website (www.epfindia.com) to enable the members of EPFO, employers and the people at large to see the working of the offices in all the 120 locations.

4. **The claim status can now be accessed on the website**, and members who have applied for settlement of claim/transfer of account can now see the status online from any part of the world. **Earlier about a month back we had also computerized the transfer of accounts process** so that now instead of bank drafts being sent by mail, from one Region to another, and a separate Annexure 'K' by post, the amounts are transferred electronically through NEFT and the new accounts are updated without delay. Earlier, even when the amount was transferred in to the Regional Commissioner's account, this was not credited to the individual member account and there was undue delay.

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5. **Another feature we have just added is the position status on-line regarding updation of accounts in all the 120 offices of EPFO.** For this purpose, in the EPFO website, sl.no. 13 on the right, can be clicked and the position of updation of accounts and number of accounts pending updation can be viewed region, sub-region wise, year-wise upto the year 2008-09, 2009-10 and 2010-11 separately. Since now the system is transparent, and the position available to anyone, it is expected that the offices who have so far been lagging behind due to lack of monitoring, will now gear up, to update the accounts. The employers have also been provided a software, to enable them to download the returns and send us soft copies, so that punching of data of members in our offices is avoided.

6. The Zonal Additional Central Commissioners and the OICs of regional/sub-regional offices have all been asked to ensure updation of accounts in a mission mode (ensuring of course that settlements do not fall beyond 30 days to the extent possible) and to monitor dealing hand wise the progress in account updation. We have now given time to all the offices to update the accounts upto the year 2009 -10 by June 30, 2011. We hope that now with this systematic and transparent approach the offices will gear up for this purpose. By fixing a reasonable target dealing hand wise, this task can be achieved and we are making sincere efforts towards this end.

7. I just wanted to keep you informed about the developments for increasing efficiency and transparency in the EPF offices. I hope that with the cooperation of everyone concerned, we will be able to bring about efficiency in our Organisation, and meet the expectations of the members and the establishments.

Yours faithfully,



(S. CHATTERJEE, IAS)

CENTRAL PROVIDENT FUND COMMISSIONER