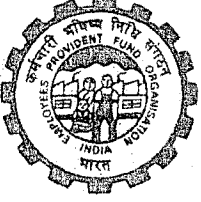


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कर्मचारी भविष्य निधि संगठन
Employees' Provident Fund Organisation

श्रम एवं रोजगार मंत्रालय भारत सरकार
Ministry of Labour & Employment, Govt. Of India
मुख्यकार्यालय/Head Office

भविष्य निधि भवन, 14-भीकाजी कामा प्लेस, नई दिल्ली -110066
Bhavishya Nidhi Bhawan, 14-Bhikaji Cama Place, New Delhi-110066
E-mail: acc.is@epfindia.gov.in

No ACC(IS)/PS/Misc/SMS/2010/409

Date: 20.08.2010

To,
All Additional Central Commissioners
Political States

Subject: Improvement/scaling up of SMS facilities - Reg.

Sir,

SMS facility was launched on 12th July 2010 and necessary instructions was issued vide Head Office circular No ACC(IS)/PS/Misc/SMS/2010/21956 dated 16th July 2010. The user id and password was also shared with all the offices to push the data dump in the FTP server for claims that are settled under NEFT or otherwise.

Despite clear guidelines, it has been noticed that most of the offices in your Zone are not pushing the data to the FTP server to enable the services be extended for communicating the subscribers about settlement & payment of claims.

You are advised to ask all OICs under your jurisdiction to improve sharing the information on settlement of claim status under NEFT for which the mobile number must be collected from all the claimants. This may be treated as urgent to make the SMS services effective and useful in the interest of subscribers. Recently CPFC had taken a meeting on this and expressed concern about not putting the data while settling the claim.

Yours faithfully,

(B.K. Panda)

Addl. Central Provident Fund Commissioner (IS)