



Employees' Provident Fund Organisation
Ministry of Labour & Employment, Govt. Of India)
Head Office, Bhavishya Nidhi Bhawan,
14-Bhikaiji Cama Place, New Delhi-110 066.

No. Bkg. 1(25) NEFT /Elect. Data Transfer/

Dated: 09 अगस्त 2010
AUG 2010

To

All ACCs (Zones)

20095

Subject: Informing the claim settlement to members through SMS – regarding.

Sir,

A glance at the EPFO Dashboard gives a very dismal picture of SMS sent in respect of claims/advance cases settled where amounts have been transferred through NEFT though the amount transferred through e-module for the month of July 2010 stands at 46% on national basis. It appears that at the level of Dealing Assistants the mobile number of the end users are not fed. This also suggests of the lack of monitoring at appropriate levels. CPFC has reviewed the progress and has conveyed his displeasure. Laxity on this count henceforth would be viewed seriously. Please ensure that the information through SMS reaches to the subscribers.

Yours faithfully,

(Abhay K. Singh)

Financial Advisor & Chief Accounts Officer

Copy to: i) All RPFs-in-Charge of Regions and S.R.Os for necessary action.

ii) Web Administrator for uploading on website.

(R K. Singh)

Regional P.F.Commissioner(F&A)